

Transfer Form

INSTRUCTIONS

If you are transferring from a Companion Card Scheme in another state or territory, please:

1. Contact your Health Professional or Service Provider. They will assist you with filling out this form; OR
2. Fill out Section 1 and return this form to the NT Companion Card Program.

Please ONLY fill out Section 1.

Section 2 will be completed by the Companion Card Program in the state or territory where your current Companion Card has been issued.

Please note: You are required to attach two colour, passport-sized photographs to this application.

Please read: The NT Companion Card Holder Handbook and the Card Holder Terms and Conditions before completing this application form.

If you need help completing this form please contact the NT Companion Card Program on:

Phone (08) 8948 5400

Email info@ntcompanioncard.org.au

Incomplete applications including those without signature or signed photographs, cannot be processed. Please return the completed form to:

NT Companion Card Program
Integrated disAbility Action
PO Box 645
NIGHTCLIFF NT 0814

Privacy Statement

The information on this form will be recorded and used to assess your application for a Companion Card. Personal information disclosed to the Integrated disAbility Action must be used, disclosed, recorded and secured subject to the *Information Act*.

Applicant / Legal Guardian / Agent Signature	
Date	

SECTION TWO: Issuing Companion Card Program to Complete

Type of service received	<input type="checkbox"/> Residential Aged Care Package – High Care (not Low Care) <input type="checkbox"/> Extended Aged Care at Home (EACH) Package <input type="checkbox"/> Extended Aged Care at Home Dementia (EACHD) Package <input type="checkbox"/> Department of Veteran's Affairs Attendant Allowance <input type="checkbox"/> Other _____ <input type="checkbox"/> None
Type of permanent disability	<input type="checkbox"/> Intellectual <input type="checkbox"/> Sensory <input type="checkbox"/> Physical <input type="checkbox"/> Psychiatric <input type="checkbox"/> Other _____
Type of significant attendant care support required	<input type="checkbox"/> Assistance with Mobility <input type="checkbox"/> Assistance with Communication <input type="checkbox"/> Assistance with Learning <input type="checkbox"/> Other _____
Original application date	
Original approval date	
Expiration date of current Companion Card	

I certify that the applicant currently holds a current (*insert state or territory*) _____ Companion Card;
I certify that the information that I have provided is correct; and
I have attached a copy of the applicant's original Companion Card application as well as any related assessment documentation.

Name			
Position		State/Territory	
Address			

Name		CCIS ID		DOB	
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Email			
Phone number		Fax number	
Signature		Date	

Name		CCIS ID		DOB	
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Card Holder Terms and Conditions

1. The Companion Card must only be used when the card holder requires the assistance of a companion to participate at a particular venue/activity.
2. Only the person whose photograph and details appear on the Companion Card can use the card.
3. Companion Tickets cannot be used without the Companion Card holder being present.
4. Companion Card holders must inform the venue/activity operator of their requirement for a Companion Ticket at the time they book or purchase their own ticket.
5. Acceptance of the Companion Card does not indicate that a venue/activity is accessible. Card holders are advised to check accessibility with the venue/activity operator before booking tickets.
6. The minimum expectation of Companion Card affiliates is that they will issue card holders, who require assistance to participate, with one Companion Ticket or admission, at no charge. This ticket will be exempt from all booking fees.
7. Where a card holder has a requirement for more than one companion, the card holder must negotiate this with the venue/activity operator at the time of booking.
8. The Companion Card can be used to obtain admission for any programs, services and sessions run by affiliated venue/activity operators. This will be subject to the usual admission availability and conditions.
9. The Companion Card can be used in conjunction with any recognised concession cards.
10. Card holders must provide their Companion Card details when making telephone bookings, and must present their valid card during ticket collection, and at any time when asked during the activity. If card holders cannot present their card, they may be charged for the Companion Ticket.
11. Affiliated venues/activities must ensure card holders are able to be located physically close to their companions. Companions must remain close to card holders to assist them as required. Card holders with specific seating requirements must inform the venue/activity operator at the time of booking.
12. Some venue/activity operators may charge for participation over and above general admission costs (e.g. a fee for rides in addition to an entry fee at a fun park). Affiliated venues/activities must issue a Companion Ticket for both admission and for additional components, such as rides etc., if the card holder requires assistance in order to participate.
13. Companion Cards may be used to purchase a package deal for the card holder that combines admission costs with ancillary components such as meals etc. When booking a package deal, card holders must check with the venue/activity operator, what is included with the Companion Ticket. It is essential that the companion's support to the card holder is not disrupted if the ancillary components are not included in the Companion Ticket. For example, if meals are not included, the Companion must be able to bring or access food in a manner that enables them to provide continual support to the card holder.
14. Booking and ticket distribution practices for Companion Tickets should not be more difficult than the standard ticketing practices of the affiliated venue/activity.
15. If an affiliated venue/activity operator suspects that a Companion Card is being misused, they can report this to the Companion Card Program. Proven misuse of the Companion Card may result in the card being cancelled, and the card holder will be ineligible to reapply.
16. It is understood that the applicant accepts the Companion Card Holder Terms and Conditions when they submit a card holder application form.